

## **FINANCING YOUR PURCHASE – FREQUENTLY ASKED QUESTIONS**

### **Who are we?**

Name: Greenshields JCB Limited

Registered address: Gravel Hill Road, Alice Holt, Farnham, Surrey, GU10 4LG

Telephone: 01420 525900

### **What can we do to help finance your purchase?**

We do not and cannot operate as your agent however, we can introduce you to JCB Finance Ltd who may be able to finance your purchase; they are our preferred supplier of finance facilities.

### **Are we able to help you finance your purchase?**

Yes, we are authorised and regulated by the Financial Conduct Authority (FCA).

Our FCA Full Permission Number is: 669579

Our permitted business is: Credit Broking, Debt Adjusting, Debt Counselling

You can check this on the Consumer Credit Register by visiting the FCA website at [www.fca.org.uk](http://www.fca.org.uk) or contacting the FCA on 0845 606 1234. We are listed as a consumer credit firm.

### **Do you have to pay for our help?**

No, you make no payment to us. We receive a commission from JCB Finance which is a tiered flat fee that is based on the value of the finance agreement and the method of quotation. These payments are not additional fees that you will have to pay and do not affect the amount you pay under your finance agreement.

### **Can we give independent financial and/or debt advice?**

No, we are neither an independent financial adviser nor an independent debt adviser and so are unable to provide you with independent financial advice or independent debt advice on the management of your debts.

Any opinion and/or statements we provide will be in relation to JCB Finance credit products only, they are given on our own behalf and JCB Finance Ltd have no liability whatsoever for such opinion or statement.

### **What can you do if you wish to complain about our services?**

If you wish to make a complaint, please contact us in the first instance by writing to us at Gravel Hill Road, Alice Holt, Farnham, Surrey, GU10 4LG or by telephoning us on 01420 525900.